

Service Request #: 1-1267772161

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

## Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/08/2019 10:22 PM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/18/2019 06:10 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Wednesday 01/23/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Tuesday 01/15/2019
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

## Attachments:



## SR Details

#	Type	Location	Quantity
1	Bedding (blankets, pillows, sh	Sidewalk	1
2	Bottles/Glass	Sidewalk	1
3	Bulky Items (sofas, tables, chairs, etc...)	Sidewalk	1
4	Cardboard/Boxes	Sidewalk	1
5	Loose/Miscellaneous Debris	Sidewalk	1

#	Type	Location	Quantity
6	Shopping Carts	Sidewalk	1
7	Tarps	Sidewalk	1
8	Tires	Sidewalk	1

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Anthony Smith using truck 36019 on 01/15/2019 10:13 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/15/2019 09:49 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Anthony
Truck No:	36019	Driver Last Name:	Smith
Route Number:	FB4		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Wednesday, 01/23/2019	Authorization Date:	

Service Request #: 1-1251519171

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Lanetta Kimmons
Serviced By:	City	Last Updated By:	12/11/2018 02:06 PM
Contact:	Anon		SANSTAR SANSTAR
			01/03/2019 02:46 PM
		Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	N/A	Assignee:	N/A
		Priority Level:	Normal
Additional Location Info:	N/A	City Collection Day:	Tuesday
Area Planning Commission:	North Valley APC	Service Date:	Tuesday 12/18/2018
Community Name:	VALLEY BUREAU	Assessment Date:	Tuesday 12/18/2018
Neighborhood Council:	NOHO WEST NC		The Los Angeles Municipal
Council District:	2		Code 56.11 protocols will
Thomas Bros:	532-D4		be followed, which may
GIS Grid #:	1511	Action Taken:	SR Created
Source of Request:	Call	Purpose of Service Request:	N/A
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Loose/Miscellaneous Debris	Sidewalk	50
2	bikes	Sidewalk	4
3	Shopping Carts	Sidewalk	4
4	Tarps	Sidewalk	4
5	Trash Bags	Sidewalk	5

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Anthony Smith using truck 36926 on 12/17/2018 10:36 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/17/2018 09:47 PM
in front of Wholesale Pool Mart	Internal	Lanetta Kimmons	12/11/2018 02:06 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Anthony
Truck No:	36926	Driver Last Name:	Smith
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 12/18/2018	Authorization Date:	

Service Request #: 1-1260412441

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

## Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/27/2018 11:29 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Tuesday 01/01/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Wednesday 01/02/2019
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

## Attachments:



## SR Details

#	Type	Location	Quantity
1	Bottles/Glass	Easement/Pedestrian	1
2	Bulky Items (sofas, tables, chairs, etc...)	Easement/Pedestrian	1
3	Cardboard/Boxes	Easement/Pedestrian	1
4	Clothes	Easement/Pedestrian	1
5	Construction Material (bricks, drywall, concrete, etc..)	Easement/Pedestrian	1

#	Type	Location	Quantity
6	Loose/Miscellaneous Debris	Easement/Pedestrian	1
7	Shopping Carts	Easement/Pedestrian	1
8	Tarps	Easement/Pedestrian	1
9	Tires	Easement/Pedestrian	1

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 5 on 12/31/2018 08:53 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/31/2018 09:48 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 5	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 01/01/2019	Authorization Date:	

Service Request #: 1-1278442871

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/24/2019 04:02 PM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/28/2019 10:23 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Monday 02/04/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Tuesday 01/29/2019
Community Name:	VALLEY BUREAU	The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.	
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Auto Parts	Sidewalk	1
2	Bedding (blankets, pillows, sh	Sidewalk	1
3	Bottles/Glass	Sidewalk	1
4	Bulky Items (sofas, tables, chairs, etc...)	Sidewalk	1
5	Cardboard/Boxes	Sidewalk	1

#	Type	Location	Quantity
6	Shopping Carts	Sidewalk	1
7	Tarps	Sidewalk	1

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Jason McKay using truck Rental 7 on 01/28/2019 12:48 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/28/2019 09:46 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Jason
Truck No:	RENTAL 7	Driver Last Name:	McKay
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:		Authorization Expiration Date:	
Assessment Date:	Monday, 02/04/2019	Authorization Date:	



Service Request #: 1-1272169672

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/15/2019 11:40 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/28/2019 09:06 AM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	TUESDAY
Additional Location Info:	N/A	Service Date:	Tuesday 01/29/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Tuesday 01/22/2019
Community Name:	VALLEY BUREAU	The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.	
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Mobile App		
Mobile OS:	iOS		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Auto Parts	Walk Front	2
2	Bedding (blankets, pillows, sh	Curb	4
3	Loose/Miscellaneous Debris	Walk Front	5

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Rodney Spillers using truck 36025 on 01/22/2019 10:13 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/22/2019 09:42 PM

### SR Closeout

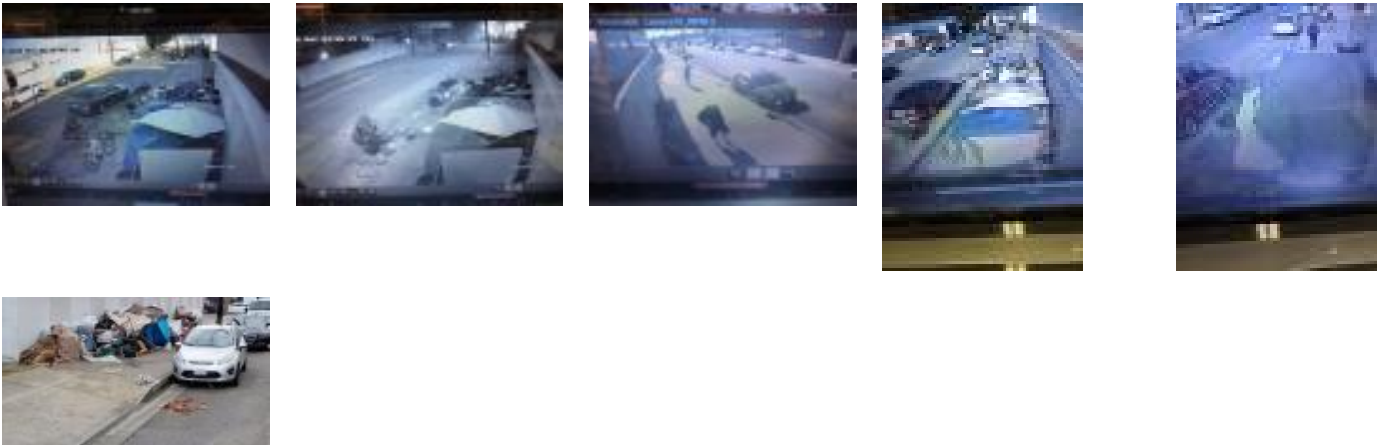
Date Service was Rendered:		Driver First Name:	Rodney
Truck No:	36025	Driver Last Name:	Spillers
Route Number:	FB2	Resolution Code:	
Reason Code:		Authorization Expiration Date:	
Authorization Number:	190103013	Authorization Date:	
Assessment Date:	Tuesday, 01/29/2019		

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/08/2019 12:26 PM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/18/2019 06:10 PM
Contact:	George zohrabyan	Ticket Owner:	BOS
	Privacy	Assigned To:	EV
	Privacy	Assignee:	N/A
Location:	7224 N ATOLL AVE, 91605	Priority Level:	Normal
Cross Street:	Between SHERMAN WAY and LEADWELL ST	City Collection Day:	Tuesday
Additional Location Info:	We got a huge homeless encampment and all the business are sick of it. They have blocked off a huge portion of the sidewalk and no matter how many times we call the cops they never show up. The junk they have is a huge sanitation hazards.	Service Date:	Wednesday 01/23/2019
		Assessment Date:	Tuesday 01/15/2019
			The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
		Action Taken:	SR Created
		Purpose of Service Request:	N/A
Area Planning Commission:	North Valley APC		
Community Name:	VALLEY BUREAU		
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4		
GIS Grid #:	1511		
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
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#	Type	Location	Quantity
1	Auto Parts	Sidewalk	14
2	Bedding (blankets, pillows, sh	Sidewalk	15
3	Bottles/Glass	Sidewalk	10
4	Brush	Sidewalk	4
5	Construction Material (bricks, drywall, concrete, etc..)	Sidewalk	20
6	Electronic Waste (televisions, stereo equipment, etc..)	Sidewalk	10
7	Loose/Miscellaneous Debris	Sidewalk	50
8	Shopping Carts	Sidewalk	10
9	Tarps	Sidewalk	10
10	Tires	Sidewalk	2

## Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Anthony Smith using truck 36019 on 01/15/2019 10:13 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/15/2019 09:46 PM
This is half the encampment. Sometimes they will have 20 plus bikes(Which I believe they use it to deliver drugs) that they work on and they will spread it out on the entire sidewalk. I even have a video of them throwing nail into our parking lot. We already talked to all the surrounding businesses and non of them want them there. Some of them have even started collecting signatures.	External	Anonymous	01/08/2019 12:26 PM

## SR Closeout

Date Service was Rendered:		Driver First Name:	Anthony
Truck No:	36019	Driver Last Name:	Smith
Route Number:	FB4		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Wednesday, 01/23/2019	Authorization Date:	

Service Request #: 1-1272258341

SR Status: Closed

Summary

Service Type:	Information Only	Submitted By:	Josephine Rodriguez
Contact:	Privacy	Last Updated By:	Josephine Rodriguez
	Privacy		01/15/2019 12:48 PM
Location:	7224 N ATOLL AVE, 91605	Ticket Owner:	BOS
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assigned To:	N/A
		Assignee:	N/A
		Priority Level:	Normal
		Service Date:	N/A
		Action Taken:	Information
		Optional Tracking Code:	N/A
Additional Location Info:	N/A		
Area Planning Commission:	North Valley APC		
Community Name:	VALLEY BUREAU		
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4		
GIS Grid #:	N/A		
Source of Request:	Call		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:

N/A

SR Details

Information Provider: BOS  
Information Source: Knowledge Base

Comments

Comment	Internal or External	Created By	Created Date
ADV RES MULTIPLE SR TICKETS FOR THIS HOMELESS ENCAMPMENT.	Internal	Josephine Rodriguez	01/15/2019 12:48 PM

Service Request #: 1-1262868561

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

## Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/02/2019 01:11 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/11/2019 10:48 AM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Friday 01/11/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Tuesday 01/08/2019
Community Name:	VALLEY BUREAU	The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.	
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

## Attachments:



## SR Details

#	Type	Location	Quantity
1	Auto Parts	Easement/Pedestrian	1
2	Bottles/Glass	Easement/Pedestrian	1
3	Bulky Items (sofas, tables, chairs, etc...)	Easement/Pedestrian	1
4	Cardboard/Boxes	Easement/Pedestrian	1
5	Loose/Miscellaneous Debris	Easement/Pedestrian	1

#	Type	Location	Quantity
6	Metal Household Appliances (stoves/ovens, washing machines/dryers, etc...)	Easement/Pedestrian	1
7	Tires	Easement/Pedestrian	1

## Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 7 on 01/10/2019 10:28 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/10/2019 09:48 PM

## SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 7	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Friday, 01/11/2019	Authorization Date:	

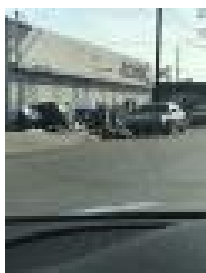
Service Request #: 1-1259483296

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

## Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/26/2018 09:23 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	TUESDAY
Additional Location Info:	N/A	Service Date:	Tuesday 01/01/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Wednesday 01/02/2019
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Mobile App		
Mobile OS:	iOS		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

## Attachments:



## SR Details

#	Type	Location	Quantity
1	Bedding (blankets, pillows, sh	Curb	1
2	Bottles/Glass	Curb	1
3	Bulky Items (sofas, tables, chairs, etc...)	Curb	1
4	Clothes	Curb	1
5	Electronic Waste (televisions, stereo equipment, etc..)	Curb	1



#	Type	Location	Quantity
6	Metal Household Appliances (stoves/ovens, washing machines/dryers, etc...)	Curb	1
7	Shopping Carts	Street	1
8	Tarps	Curb	1
9	Tires	Street	1
10	Trash Bags	Curb	1

## Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 5 on 12/31/2018 08:52 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/31/2018 09:50 PM
What is being done about this? Their shopping carts with stolen tires are now in city parking spots! They have their trash in the street as well. No one dares to move these because these people having being start fights with neighbors! We are tax paying businesses in this street. This is not right! Please get them out of here ASAP.	External	Anonymous	12/26/2018 09:23 AM

## SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 5	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 01/01/2019	Authorization Date:	

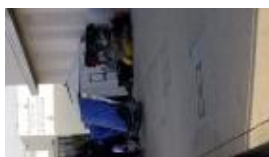
Service Request #: 1-1258641974

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

## Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/23/2018 02:01 PM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	TUESDAY
Additional Location Info:	N/A	Service Date:	Tuesday 12/25/2018
Area Planning Commission:	North Valley APC	Assessment Date:	Wednesday 12/26/2018
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Mobile App		
Mobile OS:	Android		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

## Attachments:



## SR Details

#	Type	Location	Quantity
1	Bottles/Glass	Easement/Pedestrian	100
2	Shopping Carts	Easement/Pedestrian	12
3	Tarps	Easement/Pedestrian	3

## Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 5 on 12/24/2018 08:08 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/24/2018 09:45 PM
WE ARE TAX PAYING BUSINESSES!!! HOW CAN YOU LET THIS HAPPEN?!?!	External	Anonymous	12/23/2018 02:01 PM

### SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 5	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 12/25/2018	Authorization Date:	

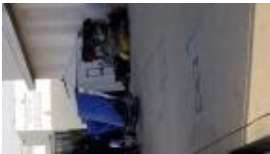
Service Request #: 1-1258712261

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/23/2018 09:50 PM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Tuesday 12/25/2018
Area Planning Commission:	North Valley APC	Assessment Date:	Wednesday 12/26/2018
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Bedding (blankets, pillows, sh	Easement/Pedestrian	1
2	Bottles/Glass	Easement/Pedestrian	1
3	Bulky Items (sofas, tables, chairs, etc...)	Easement/Pedestrian	1
4	Cardboard/Boxes	Easement/Pedestrian	1
5	Clothes	Easement/Pedestrian	1

#	Type	Location	Quantity
6	Loose/Miscellaneous Debris	Easement/Pedestrian	1
7	Metal Household Appliances (stoves/ovens, washing machines/dryers, etc...)	Easement/Pedestrian	1
8	Shopping Carts	Easement/Pedestrian	1
9	Tarps	Easement/Pedestrian	1

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 5 on 12/24/2018 08:09 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/24/2018 09:47 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 5	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 12/25/2018	Authorization Date:	

Service Request #: 1-1264773931

SR Status: Closed

Summary

Service Type:	Information Only	Submitted By:	Michelle Phung
Contact:	Business/Property Owner	Last Updated By:	Michelle Phung
Location:	7224 N ATOLL AVE, 91605	Ticket Owner:	BOS
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assigned To:	N/A
Additional Location Info:	N/A	Assignee:	N/A
Area Planning Commission:	North Valley APC	Priority Level:	Normal
Community Name:	VALLEY BUREAU	Service Date:	N/A
Neighborhood Council:	NOHO WEST NC	Action Taken:	Information
Council District:	2	Optional Tracking Code:	N/A
Thomas Bros:	532-D4		
GIS Grid #:	N/A		
Source of Request:	Call		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:

N/A

SR Details

Information Provider: BOS  
Information Source: Knowledge Base

Comments

Comment	Internal or External	Created By	Created Date
SR# 1-1262868561 Property owner called to follow up, asked about the homeless encampment process, and report more incidents he noticed in the area; major hazard and safety concern employees & customers feeling unsafe homeless have urinated on employees' cars homeless are instigating fights no room to walk on the sidewalk blocking traffic / using drugs in the vicinity RV, cargo van camped out there  explained Homeless encamp. process and even ver with a sup to ensure we are doing	Internal	Michelle Phung	01/04/2019 10:06 AM

Comment	Internal or External	Created By	Created Date
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what we can on our end; adv cant escalate unless  
it exceeds 90 days

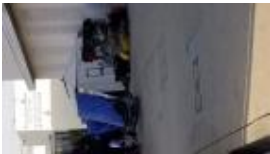
Service Request #: 1-1257990665

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/21/2018 11:04 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	TUESDAY
Additional Location Info:	N/A	Service Date:	Tuesday 12/25/2018
Area Planning Commission:	North Valley APC	Assessment Date:	Wednesday 12/26/2018
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Mobile App		
Mobile OS:	iOS		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Auto Parts	Curb	7
2	Bedding (blankets, pillows, sh	Curb	3
3	Bottles/Glass	Curb	12
4	Bulky Items (sofas, tables, chairs, etc...)	Curb	6
5	Cardboard/Boxes	Curb	9



#	Type	Location	Quantity
6	Electronic Waste (televisions, stereo equipment, etc..)	Curb	4
7	Loose/Miscellaneous Debris	Curb	14
8	Metal Household Appliances (stoves/ovens, washing machines/dryers, etc...)	Curb	20
9	Shopping Carts	Curb	6
10	Tires	Curb	20

## Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 5 on 12/24/2018 08:08 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/24/2018 09:48 PM

Hello City:	External	Anonymous	12/21/2018 11:04 AM
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Your assistance will greatly be appreciated. This homeless encampment has been growing over the past two weeks. The homeless have started fights with neighbors. We hear them yelling and instigating fights. We have female employees and customers entering our business and they do not feel safe. Please help! Thank you!

- Local business owner

## SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 5	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 12/25/2018	Authorization Date:	

Service Request #: 1-1274000481

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/18/2019 12:00 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/28/2019 09:06 AM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Tuesday 01/29/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Tuesday 01/22/2019
Community Name:	VALLEY BUREAU	The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.	
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Auto Parts	Sidewalk	1
2	Bedding (blankets, pillows, sh	Sidewalk	1
3	Bulky Items (sofas, tables, chairs, etc...)	Sidewalk	1
4	Loose/Miscellaneous Debris	Sidewalk	1
5	Shopping Carts	Sidewalk	1

#	Type	Location	Quantity
6	Tarps	Sidewalk	1
7	Tires	Sidewalk	1
8	Trash Bags	Sidewalk	1

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Rodney Spillers using truck 36025 on 01/22/2019 10:13 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/22/2019 09:41 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Rodney
Truck No:	36025	Driver Last Name:	Spillers
Route Number:	FB2		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 01/29/2019	Authorization Date:	

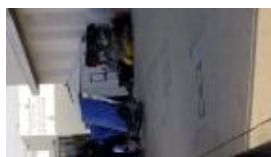
Service Request #: 1-1258218101

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

## Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/21/2018 02:47 PM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	The encampment is directly in front of the pedestrian sidewalk of this business.	Service Date:	Tuesday 12/25/2018
		Assessment Date:	Wednesday 12/26/2018
Area Planning Commission:	North Valley APC		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Community Name:	VALLEY BUREAU		
Neighborhood Council:	NOHO WEST NC		
Council District:	2	Action Taken:	SR Created
Thomas Bros:	532-D4	Purpose of Service Request:	N/A
GIS Grid #:	1511		
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

## Attachments:



## SR Details

#	Type	Location	Quantity
1	Bedding (blankets, pillows, sh	Easement/Pedestrian	1
2	Bulky Items (sofas, tables, chairs, etc...)	Easement/Pedestrian	1
3	Clothes	Easement/Pedestrian	1

## Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 5 on 12/24/2018 08:10 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/24/2018 09:47 PM
Although this campsite has been reported several times, it continues geow on a daily basis!!	External	Anonymous	12/21/2018 02:47 PM

### SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 5	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 12/25/2018	Authorization Date:	

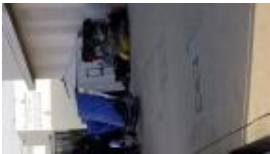
Service Request #: 1-1258720211

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/23/2018 11:03 PM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Tuesday 12/25/2018
Area Planning Commission:	North Valley APC	Assessment Date:	Wednesday 12/26/2018
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Bulky Items (sofas, tables, chairs, etc...)	Easement/Pedestrian	1
2	Cardboard/Boxes	Easement/Pedestrian	1
3	Clothes	Easement/Pedestrian	1
4	Construction Material (bricks, drywall, concrete, etc..)	Easement/Pedestrian	1
5	Electronic Waste (televisions, stereo equipment, etc..)	Easement/Pedestrian	1

#	Type	Location	Quantity
6	Loose/Miscellaneous Debris	Easement/Pedestrian	1
7	Shopping Carts	Easement/Pedestrian	1
8	Tarps	Easement/Pedestrian	1
9	Tires	Easement/Pedestrian	1
10	Trash Bags	Easement/Pedestrian	1

## Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 5 on 12/24/2018 08:09 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/24/2018 09:46 PM
You can not walk on the sidewalk. You have to walk in the middle of the street to pass by. There are also rvs and vans with people throwing trash everywhere	External	Anonymous	12/23/2018 11:03 PM

## SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 5	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Tuesday, 12/25/2018	Authorization Date:	

Service Request #: 1-1265346031

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

## Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/05/2019 02:48 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/11/2019 10:48 AM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	Tuesday
Additional Location Info:	N/A	Service Date:	Friday 01/11/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Tuesday 01/08/2019
Community Name:	VALLEY BUREAU	The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.	
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Self Service		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

## Attachments:



## SR Details

#	Type	Location	Quantity
1	Auto Parts	Street	1
2	Bedding (blankets, pillows, sh	Sidewalk	1
3	Bottles/Glass	Sidewalk	1
4	Bulky Items (sofas, tables, chairs, etc...)	Sidewalk	1
5	Cardboard/Boxes	Sidewalk	1



#	Type	Location	Quantity
6	Loose/Miscellaneous Debris	Street	1
7	Shopping Carts	Street	1
8	Tires	Sidewalk	1

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Manuel Sanchez using truck Rental 7 on 01/10/2019 10:28 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/10/2019 09:56 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Manuel
Truck No:	RENTAL 7	Driver Last Name:	Sanchez
Route Number:	Field Checks		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Friday, 01/11/2019	Authorization Date:	

Service Request #: 1-1280325479

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 01/28/2019 11:19 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/29/2019 10:02 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	Between SHERMAN WAY and LEADWELL ST	Assignee:	N/A
		Priority Level:	Normal
		City Collection Day:	TUESDAY
Additional Location Info:	N/A	Service Date:	Tuesday 02/05/2019
Area Planning Commission:	North Valley APC	Assessment Date:	Tuesday 01/29/2019
Community Name:	VALLEY BUREAU		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Neighborhood Council:	NOHO WEST NC		
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Mobile App		
Mobile OS:	iOS		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Bedding (blankets, pillows, sh	Easement/Pedestrian	4
2	Bulky Items (sofas, tables, chairs, etc...)	Easement/Pedestrian	4
3	Trash Bags	Easement/Pedestrian	4

Comments

Comment	Internal or External	Created By	Created Date
Ticket Completed by Elvis Gomez using truck 36024 on 01/29/2019 11:16 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	01/29/2019 09:43 PM

### SR Closeout

Date Service was Rendered:		Driver First Name:	Elvis
Truck No:	36024	Driver Last Name:	Gomez
Route Number:	FB6	Resolution Code:	
Reason Code:		Authorization Expiration Date:	
Authorization Number:		Authorization Date:	
Assessment Date:	Tuesday, 02/05/2019		

Service Request #: 1-1279613041

SR Status: Closed

Summary

Service Type:	Information Only	Submitted By:	Diana Amezcua
Contact:	George zohrabyan	Last Updated By:	01/26/2019 04:35 PM
	Privacy		Diana Amezcua
	Privacy	Ticket Owner:	01/26/2019 04:35 PM
		Assigned To:	BOS
Location:	7224 N ATOLL AVE, 91605	Assignee:	N/A
Cross Street:	N/A	Priority Level:	N/A
		Service Date:	Normal
Additional Location Info:	N/A	Action Taken:	N/A
Area Planning Commission:	N/A	Optional Tracking Code:	Information
Community Name:	N/A		N/A
Neighborhood Council:	N/A		
Council District:	2		
Thomas Bros:	N/A		
Source of Request:	Call		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:

N/A

SR Details

Information Provider: BOS  
Information Source: Knowledge Base

Comments

Comment	Internal or External	Created By	Created Date
informed res Homeless encampment takes up to 6 weeks for clean up	Internal	Diana Amezcua	01/26/2019 04:35 PM

Service Request #: 1-1254649274

SR Status: Pending - Your Request has been received and this location will be assessed. For Homeless Encampment procedures please refer to Los Angeles Municipal Code 56.11

Summary

Service Type:	Homeless Encampment	Submitted By:	Anonymous 12/17/2018 10:14 AM
Serviced By:	City	Last Updated By:	SANSTAR SANSTAR 01/03/2019 02:46 PM
Contact:	Anonymous	Ticket Owner:	BOS
Location:	7224 N ATOLL AVE, 91605	Assigned To:	EV
Cross Street:	N/A	Assignee:	N/A
		Priority Level:	Normal
Additional Location Info:	N/A	City Collection Day:	TUESDAY
Area Planning Commission:	North Valley APC	Service Date:	Wednesday 12/26/2018
Community Name:	VALLEY BUREAU	Assessment Date:	Tuesday 12/18/2018
Neighborhood Council:	NOHO WEST NC		The Los Angeles Municipal Code 56.11 protocols will be followed, which may delay the clean up day.
Council District:	2		
Thomas Bros:	532-D4	Action Taken:	SR Created
GIS Grid #:	1511	Purpose of Service Request:	N/A
Source of Request:	Mobile App		
Mobile OS:	Android		
Language:	English		
Work Order Number:	N/A		
Claim Number:	N/A		

Attachments:



SR Details

#	Type	Location	Quantity
1	Bottles/Glass	Curb	100
2	Loose/Miscellaneous Debris	Curb	8

Comments

Comment	Internal or External	Created By	Created Date
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Comment	Internal or External	Created By	Created Date
Ticket Completed by Rodney Spillers using truck 36025 on 12/18/2018 09:18 using Phone App. Reason: Clean Streets - Encampment	Internal	SANSTAR	12/18/2018 09:49 PM

SR Closeout

Date Service was Rendered:		Driver First Name:	Rodney
Truck No:	36025	Driver Last Name:	Spillers
Route Number:	FB4		
Reason Code:		Resolution Code:	
Authorization Number:	190103013		
		Authorization Expiration Date:	
Assessment Date:	Wednesday, 12/26/2018	Authorization Date:	

# Redaction Log

Reason	Page (# of occurrences)	Description
Privacy	11 (1)	Private information
	13 (1)	
	36 (1)	